

Hotel Felix Named a 2015 Best of +VIP Access Hotel by Expedia Expedia Honors Hotels Worldwide for Demonstrating Superior Customer Service

(CHICAGO – Dec. 8, 2015) – Expedia.com®, one of the world's largest full service online travel sites¹, revealed the 2015 Best of +VIP Access Hotels. Hotel Felix, Chicago's first Silver LEED certified hotel, has been named to this elite list of hotels. +VIP Access Hotels properties are recognized for their exemplary customer service and willingness to offer premium experiences to Expedia+ members.

The 2015 Best of +VIP Access winners are chosen from a prestigious collection of more than 1,800 +VIP Access hotels worldwide, already known for superior service and excellent guest reviews. To be considered a +VIP Access hotel, the property must rank among the highest customer satisfaction rankings, reflecting feedback from elite Expedia+ members.

Special benefits for Expedia+ members include free parking and transfers, resort credits, free spa treatments and Wi-Fi, as well as complimentary food and drink for travelers at the Expedia +silver or +gold level. The full list of Best of +VIP Access Hotel winners can be found here. Visitors to Expedia.com can identify a +VIP Access Hotel when booking on Expedia.com by looking for the +VIP Access logo alongside the hotel listing.

"Expedia is thrilled to recognize hotels around the globe that continue to exceed customer expectations," said John Morrey, Vice President and General Manager of Expedia.com. "We're particularly delighted to honor a select group of hotels that have earned this honor for consecutive years running. Smart customer service is a difference-maker – customers reward it and Expedia rewards it as well, as our systems are designed to generate more business for hotels who provide the best customer experiences."

About Expedia+

Expedia+ offers membership at tiered levels, including +blue, +silver and +gold, and more opportunities to earn and redeem points on flights as well as stays at +VIP Access Hotels. In addition to gaining access to first-class experiences and amenities at +VIP Access Hotels, Expedia+ members have the opportunity to earn valuable points when they book hotels, cars, air and cruises and reap benefits such as exclusive travel deals and superior customer service. For more information on +VIP Access Hotels and the Expedia+ program visit: www.expedia.com/rewards/.

About Expedia.com

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¹Based on a comparison of other full-service online travel agencies, defined as those providing booking and services related to air, hotel, cruise, car and activities to a global customer base. Data based on comScore Media Metrix for Expedia, Inc. Sites, Worldwide, Average Monthly Unique Visitors, Oct '12-Sept '13.

About Hotel Felix Chicago

As Chicago's first hotel awarded Silver LEED certification, Hotel Felix (111 W. Huron) delivers an enriching experience that not only benefits the guests, but the environment as well. Hotel Felix opened in April 2009 after an extensive redevelopment of a 1926 building using organic materials and renewable resources. The 225-room boutique hotel is conveniently located just steps from the Magnificent Mile and The Loop, surrounded by many of Chicago's renowned attractions, popular restaurants, bars and world-class entertainment.

For more information and reservations, please visit www.hotelfelixchicago.com or call 312-447-3440 or 877-848-4040. To learn more about the latest happenings at Hotel Felix, please visit their blog, Happy Naturally (www.happynaturally.com) and join them on Facebook and Twitter at www.facebook.com/hotelfelix and www.twitter.com/hotelfelix.

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